

April 9, 2020

Dear TSB Debit Card Customer,

Subject: TSB Scam Alert

BE AWARE

TSB has someone spoofing our phone number (865-429-2273). They are calling customers claiming to be TSB FraudWatch. It looks as if it's coming from TSB's Card Services Department. They are requesting Samsung/Wallet Pay registration codes. They are saying they need this information to order the customer a new card.

Please know that TSB will never call and ask for PIN's, access codes, registration codes or any other information required to access our customers' accounts. NEVER give out personal information over the phone or internet unless you initiated the call. If you get a call and are in doubt, hang up and call us directly.

Your account security is our top priority. Help us keep your account information safe!

Sincerely,

Tennessee State Bank Card Services