



Coronavirus COVID-19 Readiness

Like all of you, we are watching the news and learning about the coronavirus and its impacts throughout the world, in the United States and here in our Tennessee communities.

We want you to know we are planning to maintain regular scheduled hours so that we can provide “Banking at its Best”SM to all of our customers.

We are communicating often with our employees to promote a safe and healthy work environment. We have implemented additional cleaning and sanitizing practices in the high contact areas within the organization. You may also utilize our convenient drive-thrus and ATMs.

However, if you are looking for an alternative to visiting one of our convenient branches, we would also like to remind all of our customers, whether you bank with us personally or have business accounts with us, that there are online services available. If you have not already signed up for Tennessee State Bank’s NetTeller Online Banking you can visit our website to apply <https://www.tnstatebank.com/> or click the link: **Enroll Now**. You can also download our mobile app¹ if you have not already done so to access your Online Banking from your mobile device, links to download are provided below.

iPad / iPhone Users - download directly from the **Apple Store** (TNStateBank Mobile)
Android Users - download directly from the **Google playstore** (TNStateBank Mobile)

¹ Tennessee State Bank Mobile App is available for select mobile devices. Enrollment required in Tennessee State Bank Online Banking. Message and data rates may apply.

With Tennessee State Bank's NetTeller Online Banking and Mobile App you can:

- Update personal details
- View your balances, transactions, and other account information
- Transfer funds between accounts
- Pay bills²
- Order Checks
- Review Statements
- Make Deposits³

Tennessee State Bank staff are here to provide help with your banking needs.

For assistance please call us at (865)453-0873.

Please make sure the bank has all of your current contact information like your phone number and email address so we can get information to you quickly.

² Bill Payment services require activation and enrollment in Tennessee State Bank Online Bill Payment. Certain restrictions and limitations may apply.

³ Mobile Deposits require application submission and approval and are subject to deposit limits. Mobile Check deposit registration is made through the Tennessee State Bank Mobile Banking App, just log in and register for mobile check deposit.