

1st QUARTER 2020



**Tennessee
State Bank**

"Banking at its Best"®

LET'S ENJOY 2020

One of the best benefits of banking with Tennessee State Bank is our Super Partners program. Each year trips are planned ranging from 1-day trips, 2-3 day motor coach excursions, to airline trips to destinations all over the world. Each trip will be fully escorted, with all of the details planned to make your vacation carefree.

On Page 2, please check out our Calendar of 2020 events. We also have quarterly luncheons, financial seminar events along with educational opportunities which cover topics such as Identity Theft and how to use the bank's technology. As the year progresses more information will be available for upcoming Super Partner events that are pertinent to that time period. The information will include destination details, cost and accommodations. This information will be available at each of our bank locations for your convenience.

On Page 3, you will see our Frequently asked question and answer page. If you do have additional questions, please feel free to contact us.

Tennessee State Bank is a neighborhood bank and we love the personal interaction the Super Partner events allow with our customers. There will always be a bank representative with all of our trips and events.

TSB pays extra attention to details so our customers and travelers can relax and have fun.

Please join us as we celebrate 2020 in TSB STYLE with friends, fun and fellowship...

Blessings to each and everyone as we enjoy 2020!

**Barbara Parton and Dwinita Loveday
865-908-1101 or 865-286-1740**



Super Partners



TENNESSEE STATE BANK SUPER PARTNERS 2020 CALENDAR

JANUARY



FEBRUARY



MARCH 17
CUMBERLAND
COUNTY PLAYHOUSE

March 31
SPRING LUNCHEON
PARK VISTA IN
GATLINBURG
12:00 NOON

APRIL



Springtime

MAY 5
BARTER THEATRE
"9 TO 5"

MAY 14
FLAT ROCK
PLAYHOUSE
"MILLION DOLLAR
QUARTET"

JUNE
May 30—June 7
THE GREAT
PASSION PLAY

June 25 BARTER
THEATRE—"GRACE
AND GLORY"

JULY 10—26
ICELAND AND THE
MAJESTIC
FJORDS
OF
NORWAY



AUGUST

LUNCHEON

More details to
follow

SEPTEMBER
23—30

SEDONA, GRAND
CANYON AND
LAS VEGAS

OCTOBER 15
"39 STEPS" AT
BARTER
THEATRE

NOVEMBER



DECEMBER
3RD "OVER THE
RIVER" AT BARTER
THEATRE
9—11 OPRYLAND
HOTEL

WE LOOK FORWARD TO HEARING FROM YOU...

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Super Partners Travel FAQs

What is my responsibility if I travel with Super Partners? Our guests should take personal responsibility to ensure they are physically able and healthy enough to participate in all group trip activities or any individually selected activities outside of the arranged activities for the trip or tour. If at all unsure about participation in a trip or tour, please consult with one of the travel coordinators and your doctor. If you are unsure if a tour is right for you, we invite you to call to discuss your concerns. We're happy to provide you with more detail about a tour or trip and answer your questions.

What are expenses that I will be responsible for in a trip with Super Partners? Unless specifically described as covered by the brochure or description of the trip or tour, you will be responsible for all other costs incurred which may include gratuities and tips; transportation; meals; beverages; tour or other entry fees to attractions you select; personal purchases; etc.

What type of mobility will I need to have to participate with Super Partners trips? Climbing stairs to enter the motor coach for transport will be required and guests must be able to do so without outside assistance as some motor coaches will not be equipped with lifts and other aids. Riding in a motor coach for extended periods, sitting for long periods on airplanes must also be considered by participants.

Guests requiring special accommodations for access for wheel chairs, motorized scooters, walkers, crutches, and other necessary mobility or health accessories will be responsible for ensuring the trip or tour selected is accessible and for arranging for transport of your necessary accessories or acquisition of other necessary accessories for your use at your own cost.

Will Baggage Handling be included?

Participants should be fully capable of carrying all luggage and other personal belongings without special assistance. Participants will be informed of any luggage handling that may be included with a trip in the trip description.

Baggage Handling may mean carrying bags to or from an airport, on or off trains, motor coaches, and in or out of hotels. Guests not capable of managing their own luggage and other personal belongings would need to make arrangements for assistance on their own and at their own expense.

Airlines have additional size and weight restrictions, you should check with the airline to learn the size and weight restrictions that may apply for the tour or trip you choose. In addition, airlines may assess additional fees for checked, overweight, or other noncompliant baggage; you would be responsible for paying any fees assessed.

What if I require special assistance?

If you are unable to travel without assistance, you must be accompanied by an able companion that will be responsible for and capable of providing any necessary assistance. Super Partners travel coordinators and the vendors they utilize cannot provide special assistance to travelers with special needs for walking, dining, or other routine activities or personal services. Travelers that may experience periods of memory impairment also must have a companion accompany them on each trip. All travelers would be responsible for assuring the companion's fees are paid in full.

What if I need special medications?

Participants must make sure to bring an adequate supply of any necessary medications for the trip. Please also allow for unanticipated circumstances such as delays (weather, equipment and other delays) that may occur when planning quantities necessary. Some trips or tours may take travelers to locations where medications may not be readily available.

What do difficulty ratings means?

1-Leisurely pace with minimal activity such as climbing stairs, boarding the motor coach and walking within restaurants, hotels, airports or attractions.

2-Average physical activity requires the ability to climb stairs, walk up to 3 miles sometimes over uneven surfaces and all activities noted in level 1.

3-A blend of longer and shorter touring days with walking tours, more chance to cover uneven surfaces and walking distance of 3 to 5 miles and may include components of level 1.

4-Longer touring days with more walking, standing, possible exposure to weather, wind or wet elements, uneven surfaces and stairs and may include components of level 1.

Can I remain on the motor coach on tours?

No, usually during planned tours the motor coach operator uses that time for personal time, coordinating other tours, food and other breaks and is not available to stay with the motor coach. While participating in tours, the motor coach is secured (locked) and may not be left running. If you should become ill or have another issue during an arranged tour, please let a Super Partners travel coordinator know. If you sign up knowing you would rather remain on the motor coach for the outing, please do not sign up as the motor coach operator will not be able to accommodate this.



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WHAT IS REAL ID?

Recently the term Real ID is being used more. The following information will hopefully help to answer any questions you may have regarding REAL ID.

BEGINNING October 1, 2020, prior to boarding federally regulated commercial aircraft A REAL ID compliant driver license is required. A REAL ID compliant driver license and ID credentials have a gold circle with a star in the right corner of the license to indicate it is REAL ID compliant. To obtain a REAL ID driver license, you must provide proof of citizenship, proof of social security number and proof of Tennessee residency at your local driver services center. All documents must be originals or certified.

Photocopies will not be accepted.

DO I NEED TO BE REAL ID COMPLIANT? If you will be accessing Federal buildings, entering nuclear facilities or boarding federally regulated commercial aircraft. The answer is YES



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